



## Kansas Medical Assistance Program



May 2006

Provider Bulletin Number 652

# General Providers

## Payment Error Rate Measurement FFY06 (PERM FFY06)

PERM is a federal/state project whose purpose is to determine claims payment error rates within the Kansas Medical Assistance Program (KMAP). Kansas is a participant again this year. The results of this project will help improve the accuracy and efficiency of state claims payments. An essential part of this project involves reviewing samples of Medicaid claims payments.

**Beginning in May or June 2006**, Livanta LLC, (Livanta), a federal contractor, will request medical records from randomly selected providers. Livanta's initial contact will be by telephone and then by letter. If you are contacted, please cooperate with timely responses to their request. This will expedite the review and minimize the need for multiple provider contacts.

**These records requests are permitted disclosures under the Health Insurance Portability and Accountability Act (HIPAA) privacy regulations.** Please see 45 CFR Section 164.512. These requests are also consistent with the mandatory compliance statement contained in all KMAP provider agreements.

Please note if medical records are not submitted as requested, this project requires the claim associated with those records to be recorded as an error. An error reflects negatively on you, the provider, upon our Medicaid program, and it increases our error rate. Payments for claims identified as errors will be recovered by KMAP.

Livanta will not return medical record information to providers. Please submit copies of medical records instead of originals. Information collected for this study will be held in strict confidence in compliance with all applicable policies, requirements, regulations, and statutes. Your cooperation in making this study successful for all Kansans is greatly appreciated.

If you have questions, comments, or concerns, please contact Frank Gose at the following address:

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Information about the Kansas Medical Assistance Program as well as provider manuals and other publications are on the KMAP Web site at <https://www.kmap-state-ks.us>.

If you have any questions, please contact the KMAP Customer Service Center at 1-800-933-6593 (in-state providers) or 785-274-5990 between 7:30 a.m. and 5:30 p.m., Monday through Friday.

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EDS is the fiscal agent and administrator of the Kansas Medical Assistance Program for the Division of Health Policy and Finance.